



## A Unique IT Platform

RPG CompleteIT is strategically built to include everything your business needs to efficiently run your business on a simple and predictable per employee, per month pricing model that never changes. Moving to our one of a kind private data center eliminates the pain, purchase, and productivity problems associated with most midsize businesses' IT environments.



### Complete Infrastructure

Never worry again if you have the right infrastructure in place or paying to keep it updated. All site and data center hardware, equipped with infrastructure and security software, backups, and ISP are covered.



### Managed Security

Best in class managed security suite including private cloud platform, DNS and content filtering, host-based IDS and 24x7 SOC, multi-factor authentication, email encryption, and employee cyber security training.



### Productivity Suite

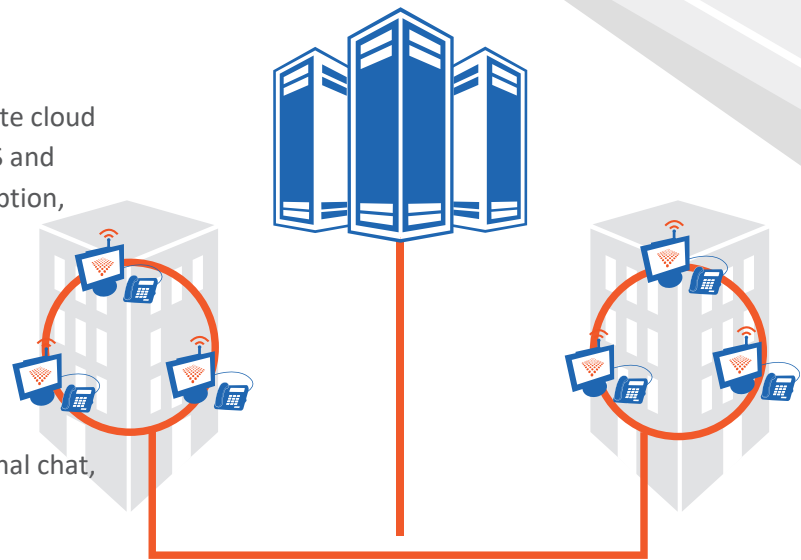
Enhanced employee productivity with access to desktop from any computer, phone, or tablet with robust email search and archiving, internal chat, and secure file sharing.



### Support

24x7x365 U.S. based help desk and local onsite support.

Leverage Technology  
As A Strategic  
Advantage With The  
**RPG CompleteIT**  
Platform



# Why businesses utilize RPG CompleteIT



We know businesses are looking for new technology solutions to solve key business problems.

We boiled them down to what we call “the 3 Ps”.



**Pain:** Most IT pains occur when a business outgrows their current support model (either internal or outsourced), struggle to keep up with evolving cyber security threats, or have strict compliance or regulations they have to meet.

*A local bank had outgrown their current support model but needed to maintain compliance with FDIC audits. RPG CompleteIT centralized their data, drastically improved their backup process, simplified their audits, and gave them the support they needed to continue to grow.*



**Purchase:** The industry standard for refreshing IT hardware is around 3 years to ensure smooth performance, but most companies delay this as long as possible due to the cost. Core software upgrades may also get pushed of due to the added hardware cost associated with them impacting critical business functionality.

*A large physicians network with 40 locations was in desperate need of a hardware refresh and by moving to RPG CompleteIT ended up saving them \$3,000,000 in capital expenses they no longer had to pay.*



**Productivity:** Businesses need a reliable IT platform that enables employees to do their job properly and not be an inhibitor to getting their job done. Many IT solutions today are piece-mealed together with a slew of different vendors, which ends up slowing business flows down dramatically. Throw in multiple locations for a single business and you’ve got yourself a potential train wreck for productivity.

*Engineering firms, for example, love our productivity suite because they typically have multiple satellite offices and our suite allows each office to communicate and operate like they are still under the same roof.*

RPG CompleteIT is the most secure IT platform on the market that allows companies to rethink the way they pay for, access, and support their IT needs. Knowing that business owners today care about two primary aspects of their IT, security and employee productivity, the RPG CompleteIT platform was built to help businesses leverage IT as a strategic advantage.



[www.rpg.com](http://www.rpg.com)

(800) 521-6319 | [info@rpg.com](mailto:info@rpg.com)

320 2nd Street, Laurel, MD 20707